# Why connect?

At times, you can encounter challenges within a clinical setting, which can have significant implications on your team and patients.

As your healthcare equipment provider, we understand the consequences that you potentially may come across if your system is troubleshooting.

**In order to share these challenges and sense of responsibility with you,** we propose to connect your ultrasound system to the GE back-office.

This will give the GE experts remote access to your system and assist you in the critical moments, to help resolve matters. With minimum effort to connect, **let convenience be part of your workflow!**

## AVOID UNPLANNED DOWNTIME

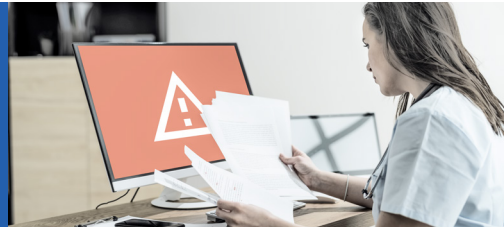Which disrupts your clinical schedule, **affecting patient care.**

## SUPERIOR TECHNICAL SUPPORT

The quality of technical support is better when you give remote access and control of your system to a GE expert. This way, they can find, diagnose and **repair problems in a faster and more efficient way.**

## MASTER COMPLEX WORKFLOWS

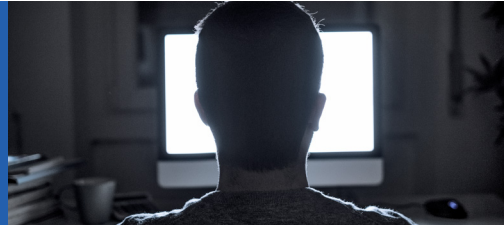Minimise **disruption to work-flows.**

## ENHANCED CLINICAL PERFORMANCE

Automated software updates help to **avoid reoccurring issues** and ensures you always have the **latest software on your system.**

## BYPASS SECURITY THREATS

Today, **33% of security issues** are the result of an outdated OS or software[1].

## PROTECT YOUR DEVICE SECURITY

With **timely Windows OS updates** directly on your system, there are less security threats.

## PREVENT IMAGE QUALITY ISSUES

Resulting in **unclear diagnoses and slower throughput.**

## ENHANCED CLINICAL APPLICATION SUPPORT

Increase asset utilisation and staff **productivity** by allowing a GE expert to take remote control of your system, and provide **clinical application support, such as preset optimisation and** application related trouble shooting.

# Get started
# by calling your
# service center

**0845 850 3392**

gehealthcare.co.uk