Advanced Digital Services

Take advantage of our advanced digital services, iCenter™ and MyGEHealthcare App, that help you to make **informed decisions at the right time, improve efficiency** and ultimately **reduce costs** in your department.

gehealthcare.com

iCenter™

Better decisions start with better data

iCenter is a secure, cloud-based asset management tool.

iCenter provides 24/7 visibility to asset operational and utilization data. This software provides insights that help drive informed decisions to better **manage** your imaging and biomedical equipment, improve **operational** performance, optimize **patient** flow, and maintain **compliance** standards.

To learn more about iCenter, contact your GE Healthcare sales or service representative, or visit:
www.gehealthcare.com/iCenter
to request your account today!

"Thanks to iCenter I'm able to check all of my inventory and the status of the installed base of the sites I'm responsible for. This is crucial for my daily routine because those sites are spread in different regions and far away from each other."

Lino Desiderio
Head of Medical Technology at Policlinico di Monza Group

Business Review Dashboard

In iCenter you can access to the Business Review Dashboard where you could **manage your inventory, check your assets reliability,** as well as the **service delivery** provided to you.

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iCenter brings you optimized data through different dashboards to help with:

Equipment maintenance
Monitor maintenance - planned and corrective maintenance, uptime, and contract status

Reporting and analytics
Create engaging discussions- transparency of the asset information

Service request
View the service history of each asset, manage service requests at a glance, and receive alerts on critical units you specify

Utilization patterns
Identify utilization and performance patterns across your organization and compare to a national benchmark or a benchmark based on the assets you select
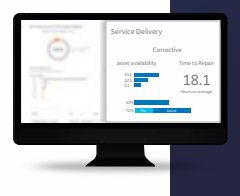
Dashboards

Check the distribution of your assets by city and modality, as well the contract coverage.

Check that service contract, uptime and reliability SLAs are met. Get transparent reporting on service delivery issues and improvement plans

Realize the value of remote and proactive services (avoided downtime).

📱 MyGEHealthcare App*

The hassle-free way to manage your GE Healthcare service and support in one place

Clinical engineers or technology managers can't always be near a PC, which is a challenge when you need to check your fleet status or make a service request on the go!

GE Healthcare is bringing **iCenter's asset management and service request tools right to your fingertips:** giving you access to the resources you need, anywhere you need them.

"MyGEHealthcare is simple and fast and allows me to check the essential information in a clear and fast way. Also, by opening a service request directly through the app, I'm contacted in a short period of time by a GE remote engineer to manage the request itself."

Lino Desiderio
Head of Medical Technology at Policlinico di Monza Group

MyGEHealthcare App gives you:

24/7 SERVICE REQUEST
Create and track service requests to completion and have access to engineer debrief data

REAL-TIME CUSTOMIZABLE NOTIFICATIONS
Get real-time customizable notifications for every step of the service process straight to your phone, allowing you to reduce uncertainty, reschedule patients and reallocate staff efficiently

MR HEALTH STATUS
View real- time MR system connectivity status along with other essential magnet parameters for your GE Healthcare MR magnets

EQUIPMENT STATUS
View the current state of each asset, its service history, upcoming events and contract entitlements

Download the app now!

Download on the App Store

ANDROID APP ON Google play

* MyGEHealthcare App is not a medical device.

Note: Lino Desiderio and GE Healthcare do not have any contractual relationship beyond the fact of being an end user of a GE medical device and services.

GE imagination at work