GE Healthcare Technology Journey:
From Break & Fix to Predictive Services

InSite™ launched	**Magnet monitoring**	
OnWatch for MR/CT launched	**OnWatch for Intv'l launched**	
TubeWatch for CT launched	**OnWatch Predict for MR launched**[1]	

Onsite repair only

Initial InSite / Remote Service enabling remote fix

Network Expansion & enhanced connectivity

OW rules development & proactive services

Software platform enhancement

Digital Twin concept

Digital Twin for whole system

Break & Fix Reactive

Proactive

Predictive

No warning time before system fails

Longest down time; all unplanned

More warning time before system fails

Highest amount of predictability resulting in part replacement before any error is detected

Car Analogy

Similar to when a car runs out of fuel

Indicator shows fuel low; prompt to refill fuel proactively

24 mi

Computer estimates mileage remaining based on actual usage