



Visual Support

Your Remote Support App powered by Augmented Reality

Visual Support is an augmented reality app that helps you to connect remotely with your GE remote expert to speed diagnosis and fix real-time.



Live Video



Screen Sharing



Annotation



Zoom



Interact in real-time

Help to diagnose and fix issues remotely in real time while sharing your point of view.



Reduce Downtime

Limit your dependency on waiting for technician on-site visits. With Visual Support, you have a direct access to GE remote expertise.



Move your assets in the 21st century

Connect virtually any equipment which isn't accessible today by GE Healthcare remote experts.

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89%*

of all failures are solved
in the first call when using
Visual Support

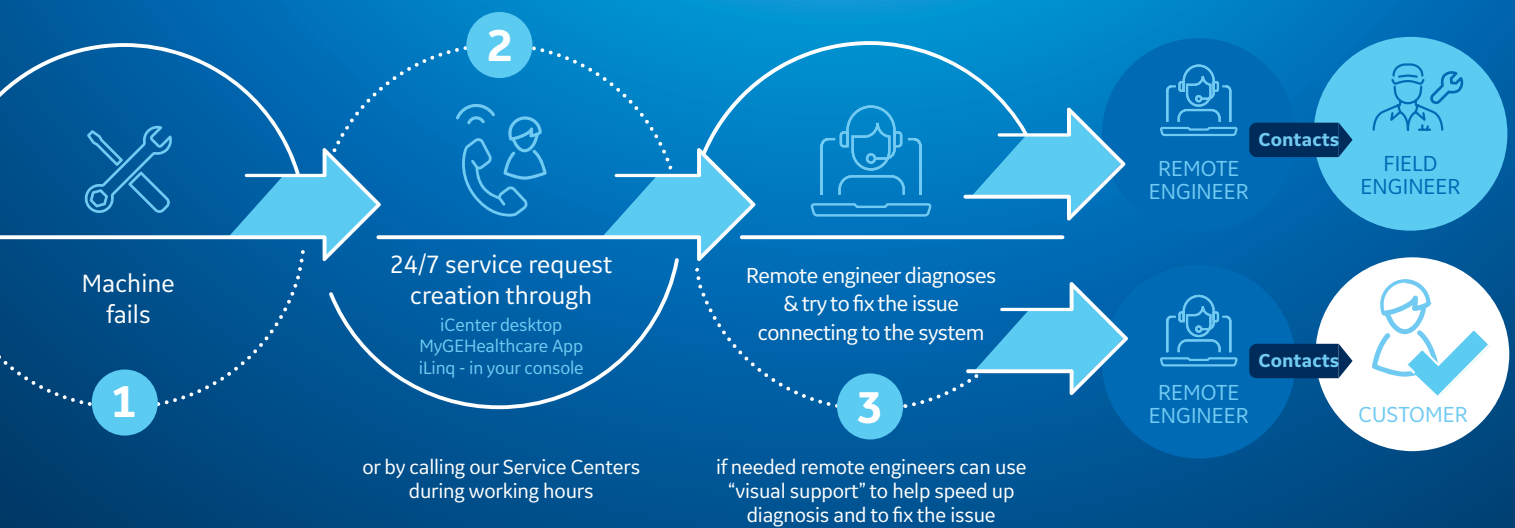
CYBERSECURITY & DATA PRIVACY

GDPR compliant solution



No sensitive data is saved**

How does it work?



gehealthcare.com

* % of calls in which visual support helped fixing the issue in the first call in 2021. ** Only anonymized data required to operate the service is stored. Data subject to change. GE and GE Monogram are trademarks of GE. Copyright © GE, 2022. All rights reserved. A GE company, doing business as GE Healthcare. JB00505XG