



Why connect?



At times, you can encounter challenges within a clinical setting, which can have significant implications on your team and patients.

As your healthcare equipment provider, we understand the consequences that you potentially may come across if your system is troubleshooting.

In order to share these challenges and sense of responsibility with you, we propose to connect your ultrasound system to the GE back-office.

This will give the GE experts remote access to your system and assist you in the critical moments, to help resolve matters. With minimum effort to connect, **let convenience be part of your workflow!**



AVOID UNPLANNED DOWNTIME

Which leads to disruption, affects clinical teams and patient care.



SUPERIOR TECHNICAL SUPPORT

The quality of technical support is better when you give remote access and control of your system to a GE expert. This way, they can find, diagnose and repair problems in a faster and more efficient way.



MINIMISE MAINTENANCE WORKLOAD

That impacts your schedule with potential associated costs.



REMOTE HEALTH CHECK

Supports your systems health and helps to detect issues before they occur, reducing unnecessary field engineer visits and maintenance efforts.



BYPASS SECURITY THREATS

Today, 33% of security issues are the result of an outdated OS or software¹.



PROTECT YOUR DEVICE SECURITY

With timely Windows OS updates directly on your system, there are less security threats.





Get started
by calling your
service center

0845 850 3392