



Nuffield Healthcare

Programme start:
2017

Scope:
450+ Imaging and
Ultrasound assets
across 22 sites



Customer Needs

- Reduce maintenance costs across entire healthcare system, with no reduction in service
- Deliver consistent approach to maintenance across all assets
- Improve communication with equipment vendors
- Structure organisation's approach to equipment replacement



Solutions implemented

- Maintenance of entire imaging and ultrasound fleet
- Standardised approach, providing single point of contact with Account Manager
- Technology planning to support long-term capital acquisitions
- Extended coverage including weekends
- Loan equipment - with a specific emphasis on ultrasound and C-Arms



Outcomes Achieved

- £1.4M maintenance cost reduction over 5 years
- Harmonised approach to maintenance providing single point of contact
- Increased uptime on equipment
- Improved quality & transparency of clinical asset inventory data

Contract extended in 2020



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